

BEFORE YOU CALL

Help us help you faster. No tech jargon required.

1

Take a phone photo of the error message
A picture beats 10 minutes of describing

2

Note what you were doing when it broke
Opening Excel? Clicking a link? Just woke?

3

Note who else is affected
Just you? One desk? The whole office?

4

DON'T restart yet
We may need to see the problem live

5

Then call us
Answered in under 1 ring, business hours

6

If after hours - text the photo
We'll triage and call you straight back

"Show us the photo. We'll do the rest."

CALL +972-50-000-0000

Free. Always. techsuit.io/call