

90-SECOND PREP

BEFORE YOU CALL

Help us help you faster. No tech jargon required.

1 Take a phone photo of the error message
A picture beats 10 minutes of describing

2 Note what you were doing when it broke
Opening Excel? Clicking a link? Just woke?

3 Note who else is affected
Just you? One desk? The whole office?

4 **DON'T** restart yet
We may need to see the problem live

CALL +972-50-000-0000

Free. Always. techsuit.io/call